

**ABSTRACT**

Gathering information about a user message in a computer system may include detecting a user message identifier that a program uses in presenting a user message in a computer system where the program is being executed. The detected user message identifier may be used in storing information about the presented user message in a log that is accessible to a user of the computer system. The stored information may include how many messages have been generated, to which user names the message(s) were issued, a program or subroutine that triggered the message, and a status of a call stack when the message was issued. The message identifier(s) may be detected in a message handler, the kernel, or in another unit of the computer system. The gathered information may be automatically analyzed to determine whether the user message is unsuitable for end users.

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